



Reporting Concerns About a Child in Tower Hamlets

If you are a professional working with children and suspect that a child has been harmed or is at risk of harm in Tower Hamlets, you should notify the Local Authority Designated Officer (LADO) within one working day. You can reach the LADO by using Tower Hamlets Connect, and it is advisable to also send a safeguarding alert form via email to enquiry@towerhamletsconnect.org, as recommended by Tower Hamlets. For urgent situations, particularly those classified as Level 4 concerns, please contact the Customer Service Centre at 0345 050 7666.

Out of hours emergency duty team:

Tel: 020 7364 4079 (5pm to 9am including weekends).

Staff at your local library, Idea Store or leisure centre can also help you to report abuse.

If you think a crime has been committed and/or there is an emergency, you should call 999. For non-emergencies call 101.

Multi-Agency Safeguarding Hub (MASH):

Tel: 020 7364 5601

Email: MASH@towerhamlets.gov.uk (9am to 5pm, Monday to Friday)

Emergency duty team

Tel: 020 7364 5606 (after 5pm on weekdays and any time on weekends or bank holidays).

Always call 999 in an emergency.

